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Victorian Water Register

Making payments to the Water Registrar – important new requirements regarding cheques

From 1 November 2011 Land Victoria will no longer accept cheques as a payment method to the Water Registrar.

Cheques that will not be accepted include bank cheques, lawyers' and conveyancers' trust or office account cheques and personal cheques.

The change is part of a Department of Sustainability and Environment strategy to rationalise its payment methods.

Land Victoria's preferred payment methods to the Water Registrar include:

- cash/money orders
- credit card
- debit card
- direct debit.

Direct debit

If you are a regular customer (i.e. you lodge multiple transactions each year) and wish to pay by direct debit, you will need to initially complete a Department of Sustainability and Environment direct debit request form.

Direct debit forms are available from the level 9 reception counter at 570 Bourke Street or online at www.dse.vic.gov.au/property – click on the *Land Victoria Forms, guides and fees* 'quick link' on the right-hand side of the screen.

Completed forms can be returned either in person to level 9 reception or by mail to:

Land Victoria
Department of Sustainability and Environment
PO Box 500
East Melbourne VIC 8002

When you use direct debit all fees incurred by you will be paid from your nominated bank account when your application has been finalised.

To ensure you do not experience delays in the processing of applications lodged with the Registrar, it is important that you use the correct payment method from **1 November 2011**.

Please note that Goulburn-Murray Water, Southern Rural Water and Lower Murray Water will still accept cheques.

If you have any queries about payment methods to the Water Registrar please contact Land Victoria Customer Service on (03) 8636 2010.

How to subscribe to the Customer Information Bulletin

To receive the CIB online, send an email with your name and email address to trs.enquiries@dse.vic.gov.au with SUBSCRIBE in the subject line.

Subscribers receive an email including a link to each new issue available for download from the Department of Sustainability and Environment website.

Unsubscribe by sending an email with UNSUBSCRIBE in the subject heading.

For further information telephone (03) 8636 2812 or fax (03) 8636 2250.

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Showing trusts on Water Shares

The Water Registrar has determined that a trustee capacity cannot be recorded on water shares.

Water shares must only be held in the name of a legal person. Therefore, the words 'as trustee for', 'as custodian for', or the abbreviations 'ATF' or 'ACF', together with any following words, cannot be recorded on water shares.

This determination does not preclude the maintenance of 'off register' trusts, and does not affect the legal or accounting status of such trusts or their assets.

In relation to existing trusts recorded in the water register, the Water Registrar has directed that these must be removed.

Affected water share owners will be advised prior to the amendment to the water shares to remove references to a trust being completed.