

Land Victoria

Customer Information Bulletin

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Victorian Water Register

Making payments to the Water Registrar

The previously advised proposal to phase out cheques as a payment method has been deferred to enable further consultation with customers on the detail of implementation.

In the interim, bank cheques and lawyers' and conveyancers' trust or office account cheques will continue to be accepted. Third party cheques are not acceptable.

Land Victoria's preferred payment methods to the Water Registrar include:

- cash/money orders
- credit card
- debit card
- direct debit.

Direct debit

If you are a regular customer (i.e. you lodge multiple transactions each year) and wish to pay by direct debit, you will need to initially complete a Department of Sustainability and Environment direct debit request form.

Direct debit forms are available from the level 9 reception counter at 570 Bourke Street or online at www.dse.vic.gov.au/property – click on the *Land Victoria Forms, guides and fees* 'quick link' on the right-hand side of the screen.

Completed forms can be returned either in person to level 9 reception or by mail to:

Land Victoria
Department of Sustainability and Environment
PO Box 500
East Melbourne VIC 8002

When you use direct debit all fees incurred by you will be paid from your nominated bank account when your application has been finalised.

If you have any queries about payment methods to the Water Registrar please contact Land Victoria Customer Service on (03) 8636 2010.

How to subscribe to the Customer Information Bulletin

To receive the CIB online, send an email with your name and email address to trs.enquiries@dse.vic.gov.au with SUBSCRIBE in the subject line.

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